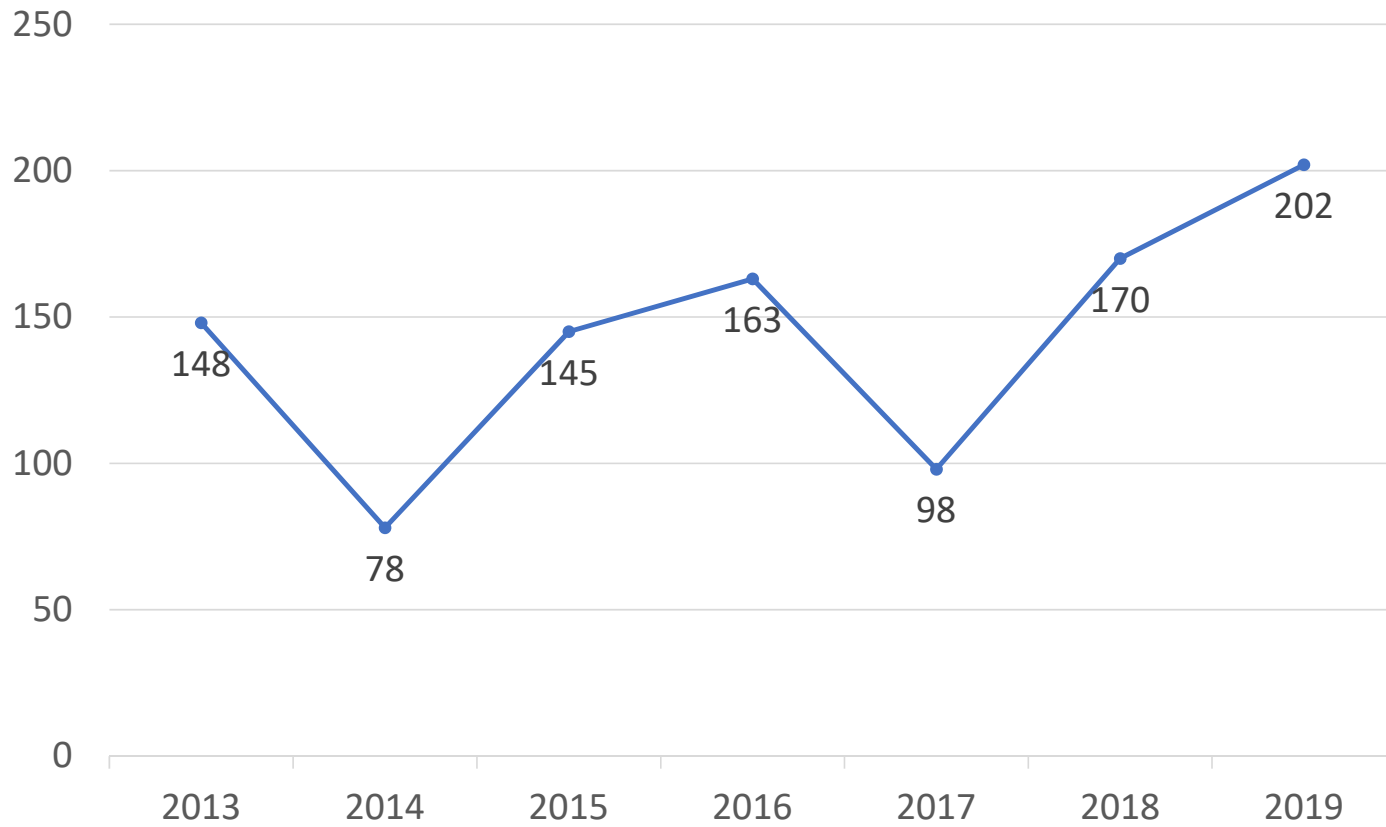
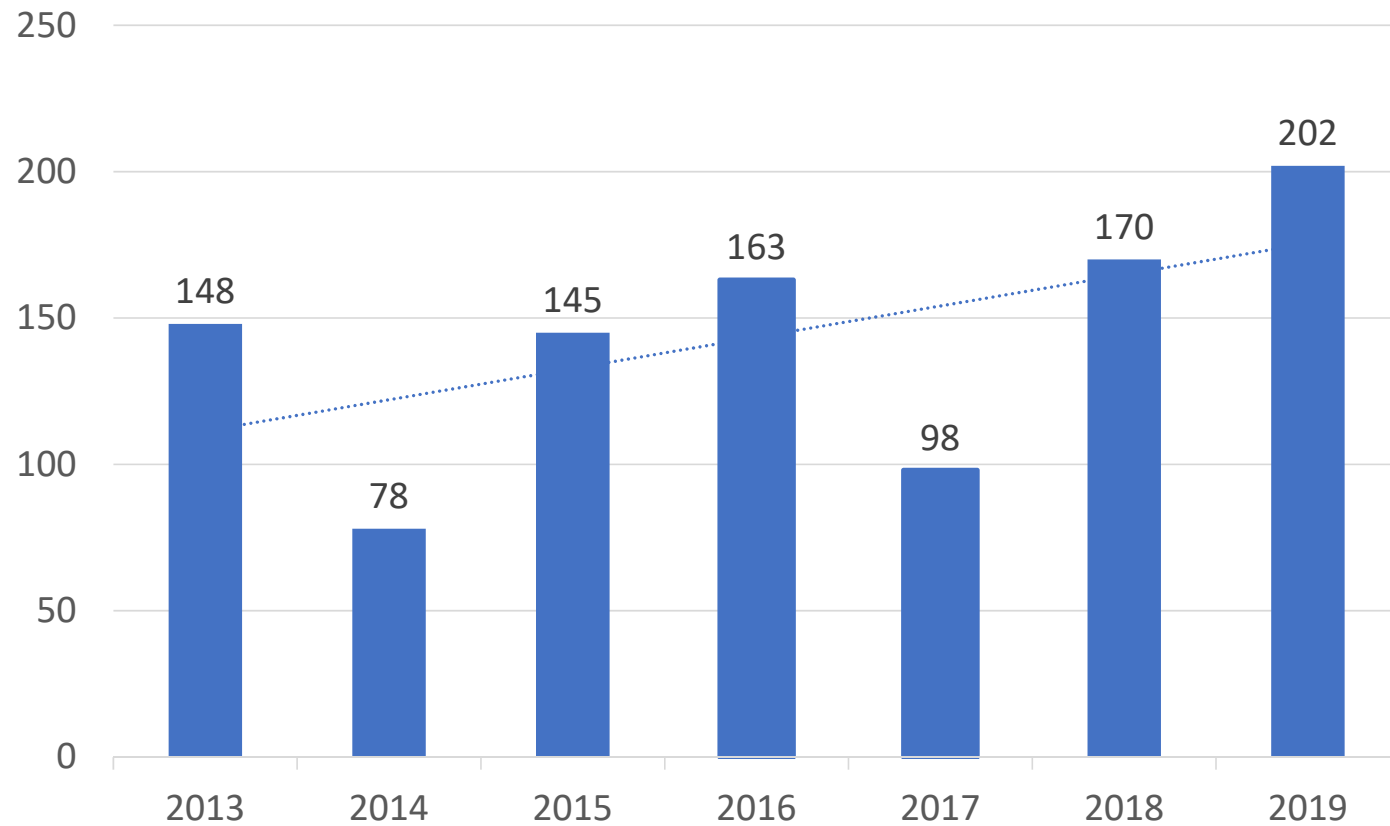


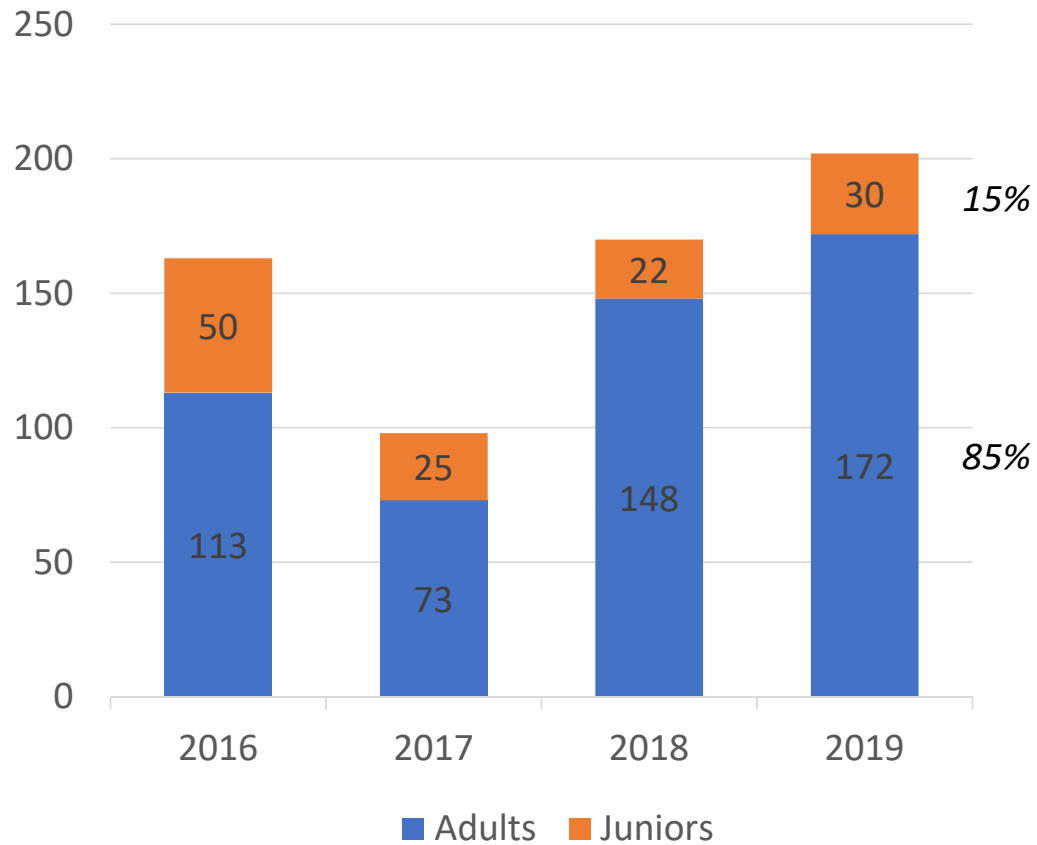
# 2019 Mt Mac Courts Season Passes



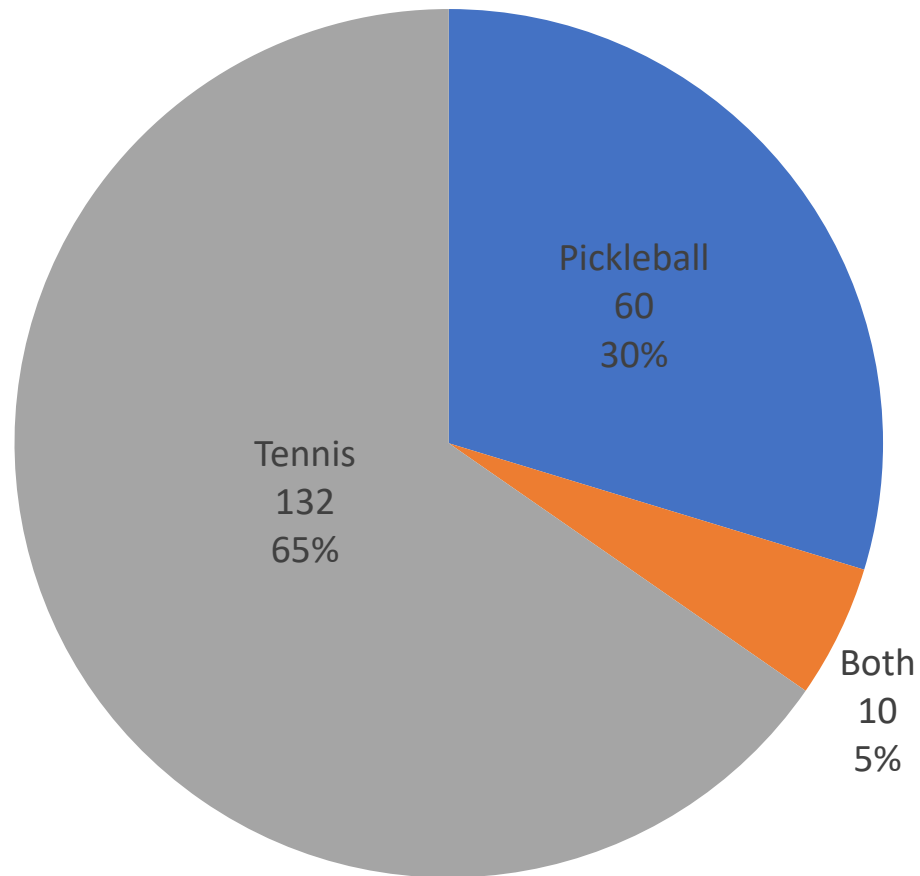
# 2019 Mt Mac Courts Season Passes



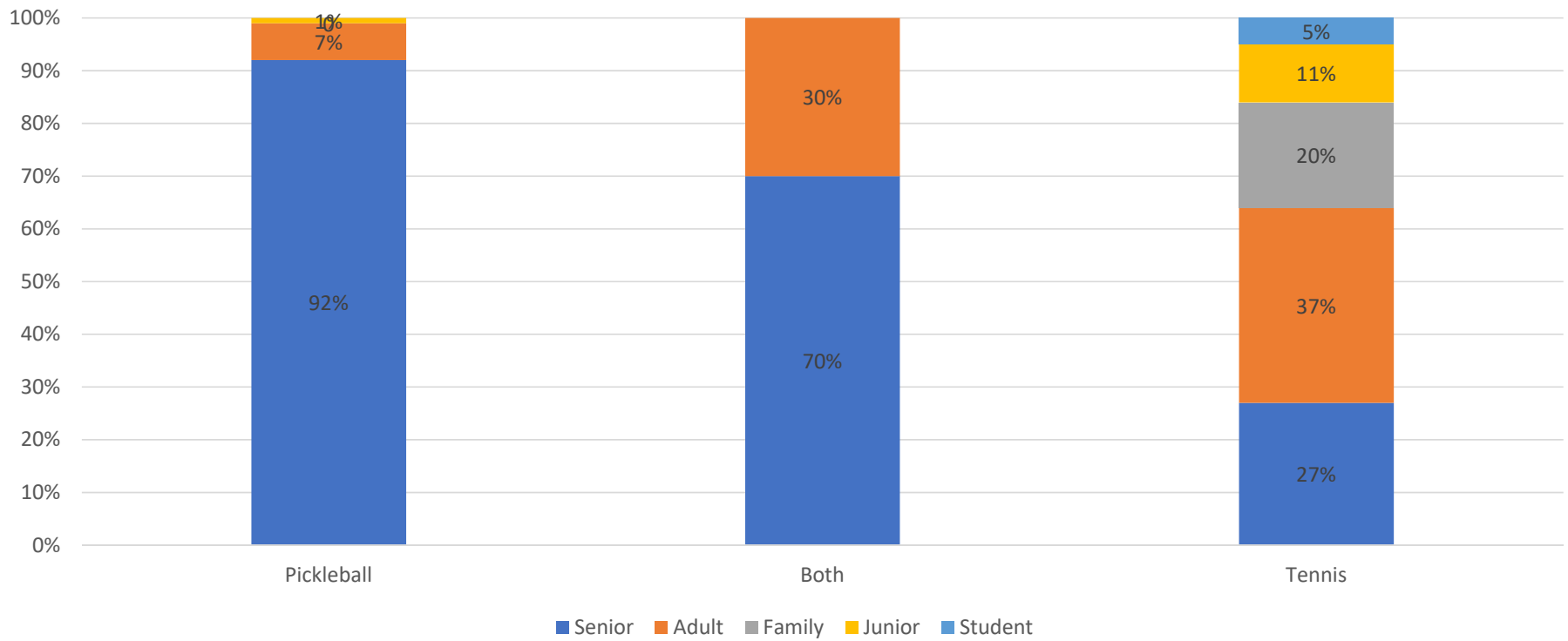
# 2019 Mt Mac Courts Season Passes: Adult/Junior



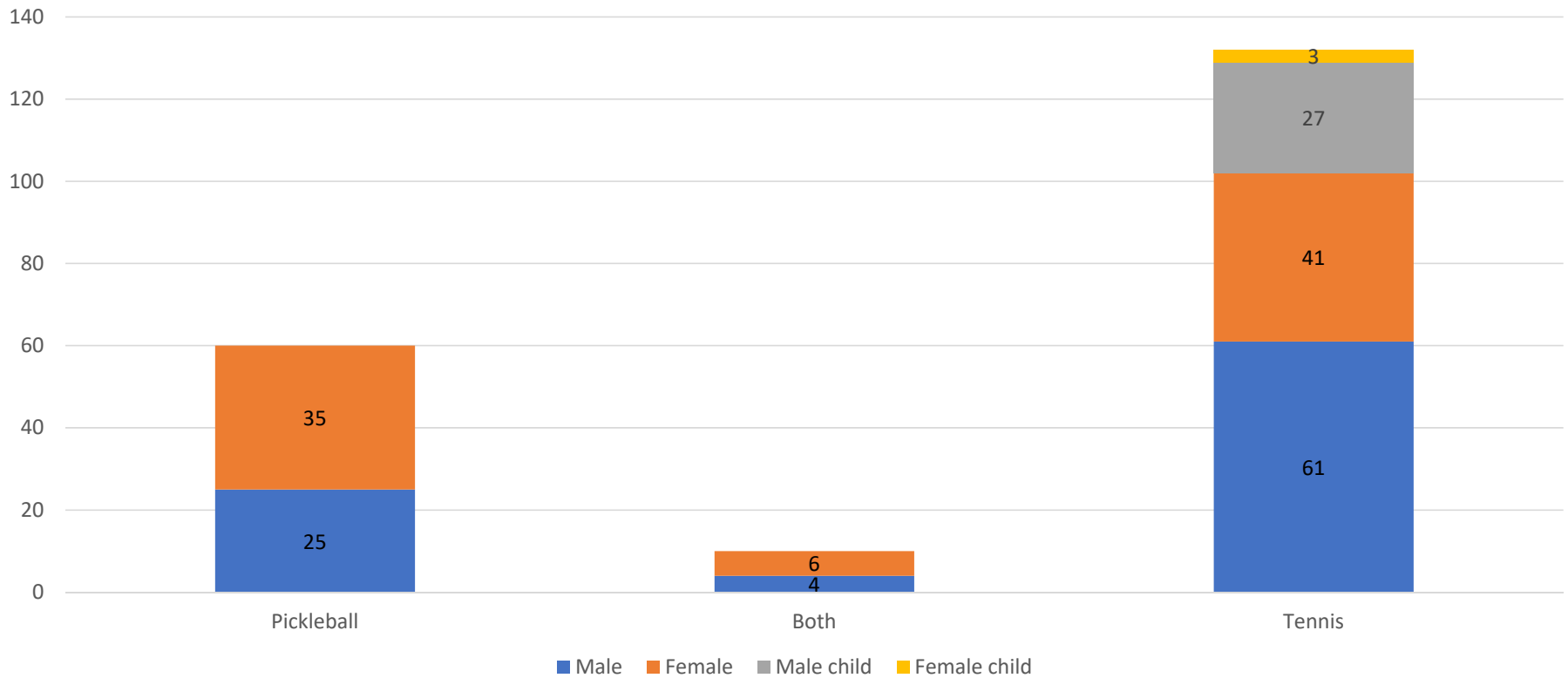
# 2019 Mt Mac Courts Season Passes by Sport



# 2019 Mt Mac Courts Season Passes by Type

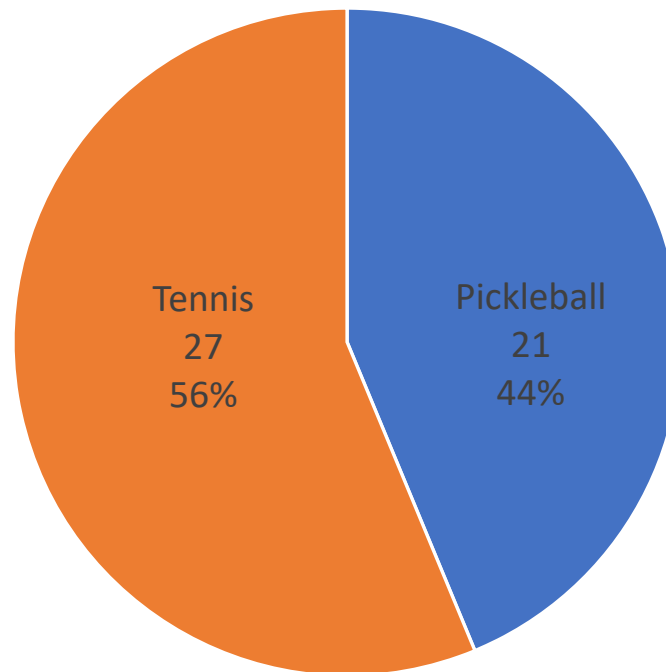


# 2019 Mt Mac Courts Season Passes Breakdown by Gender



# 2019 Mt Mac Court Use Survey Results

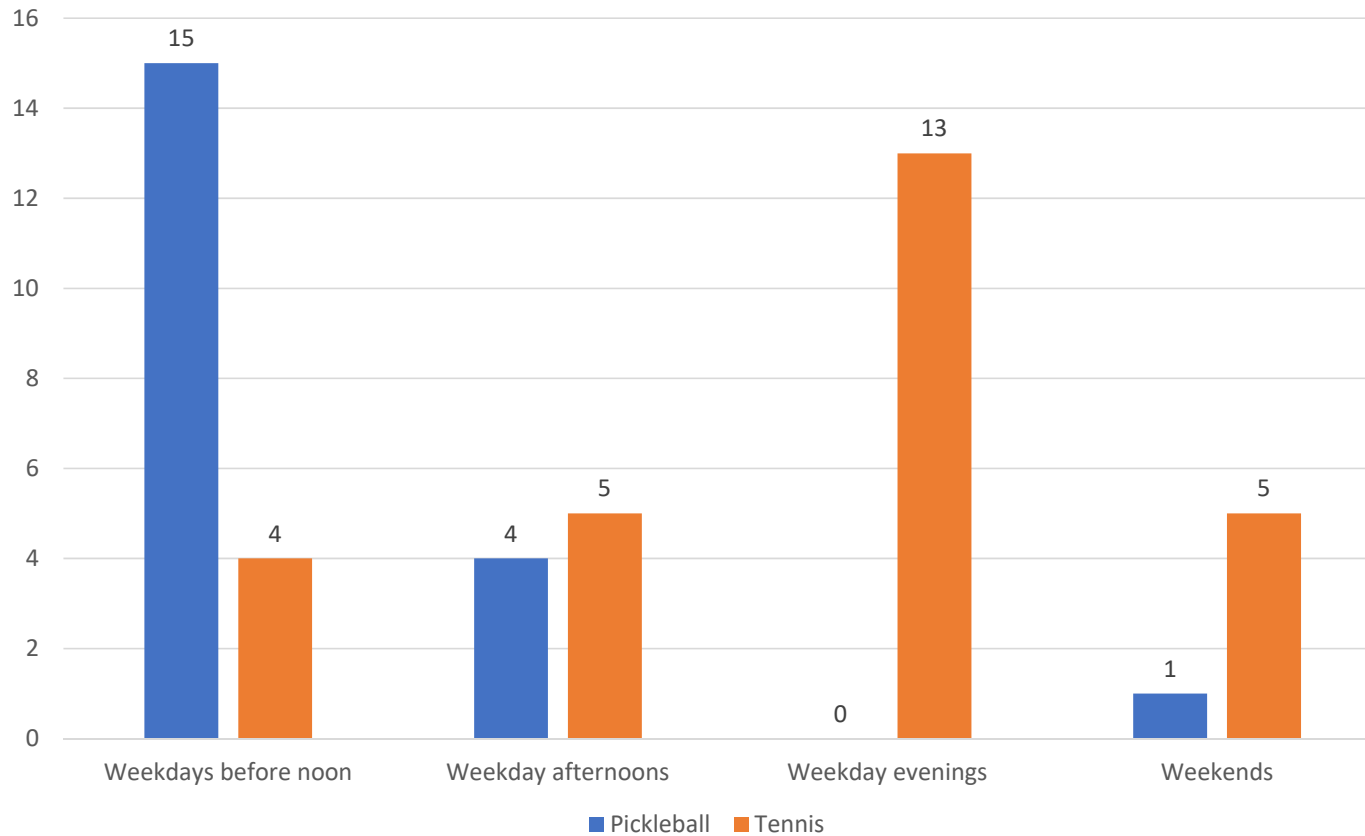
Q1: Did you primarily purchase a season pass for the Mt Mac courts for pickleball or tennis?



- 48 responses

# 2019 Mt Mac Court Use Survey Results

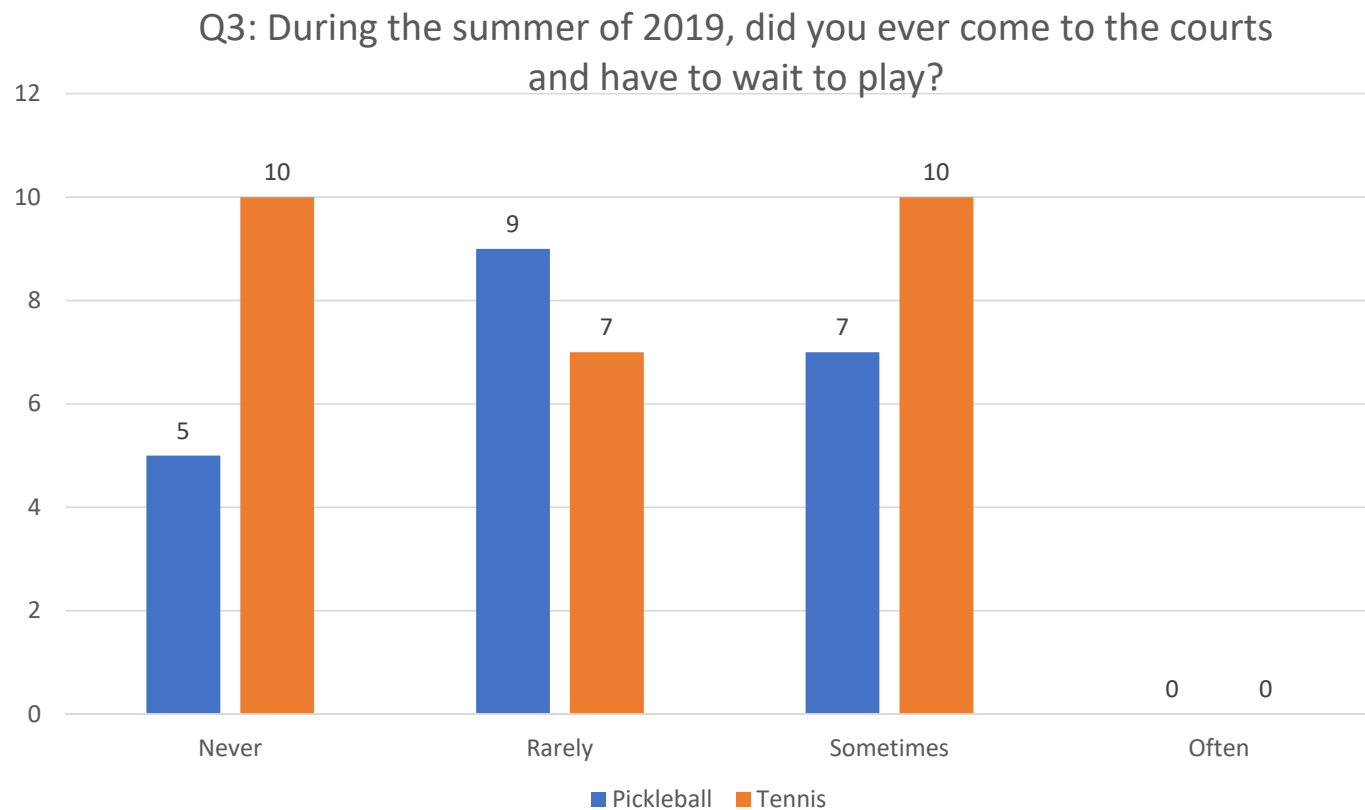
Q2: When do you usually play?



• 47 responses



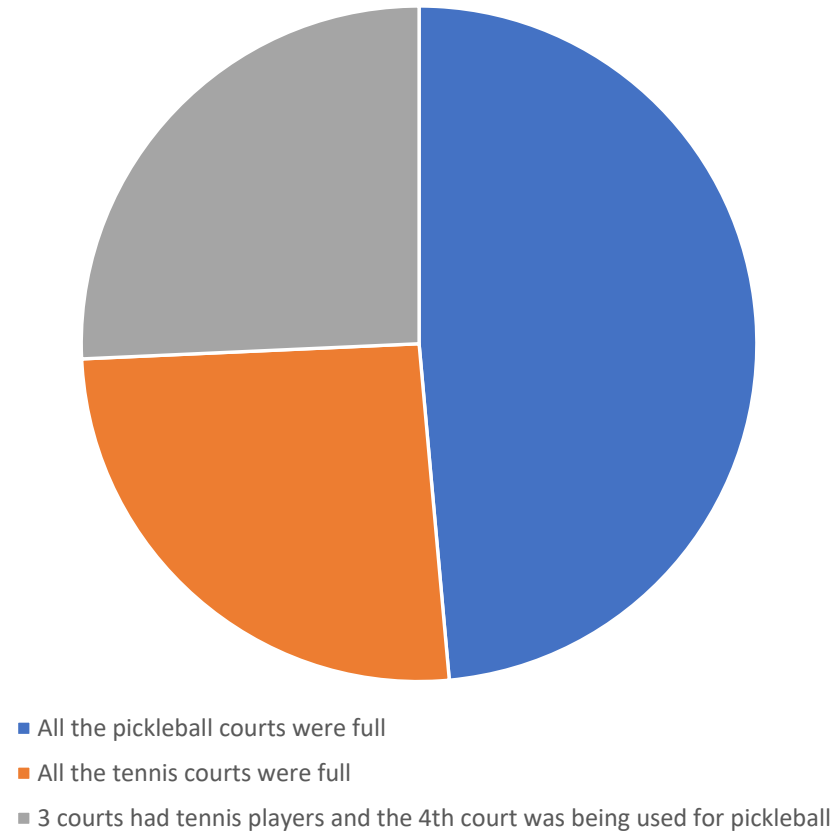
# 2019 Mt Mac Court Use Survey Results



- 48 responses

# 2019 Mt Mac Court Use Survey Results

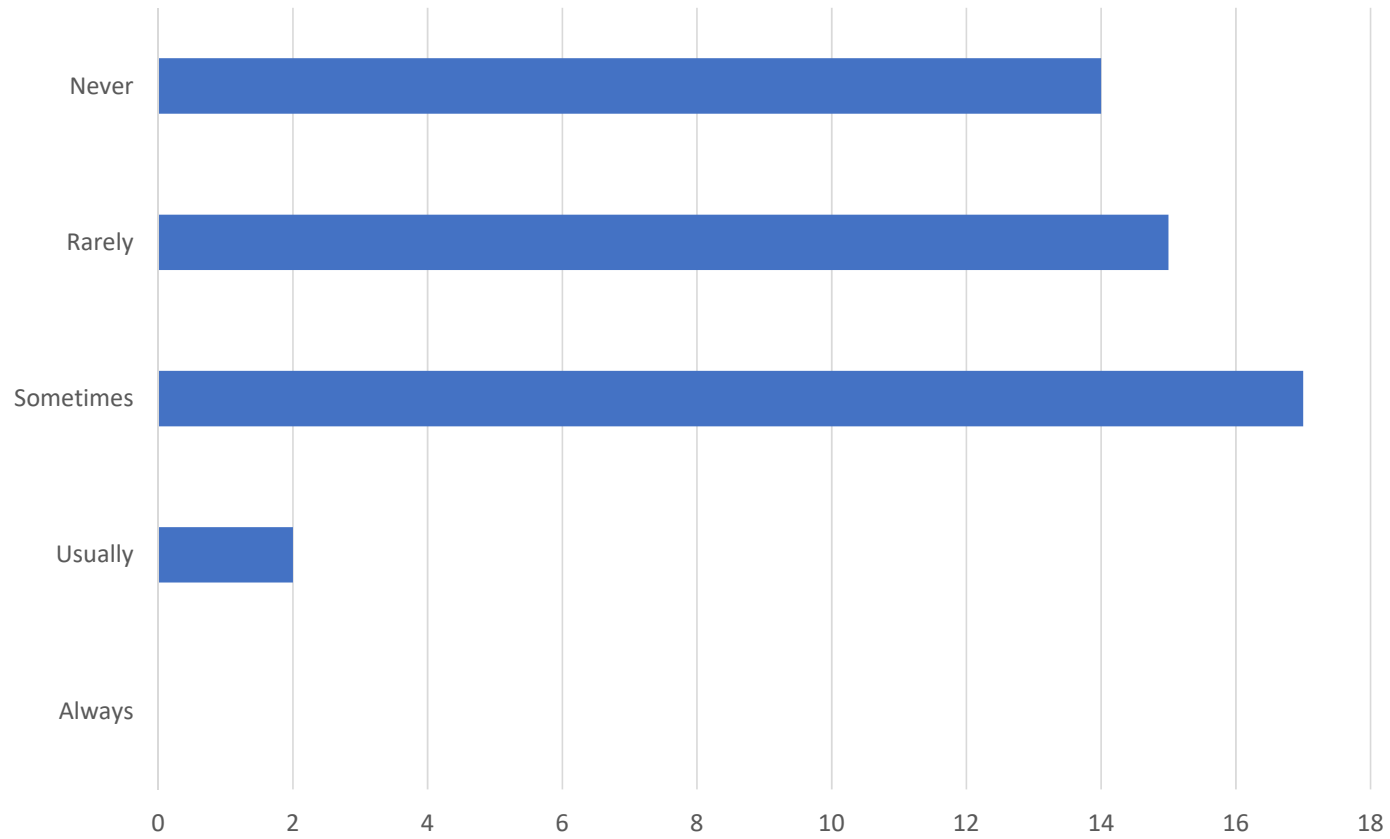
Q4: If you had to wait to play, please indicate main reason



• 35 responses

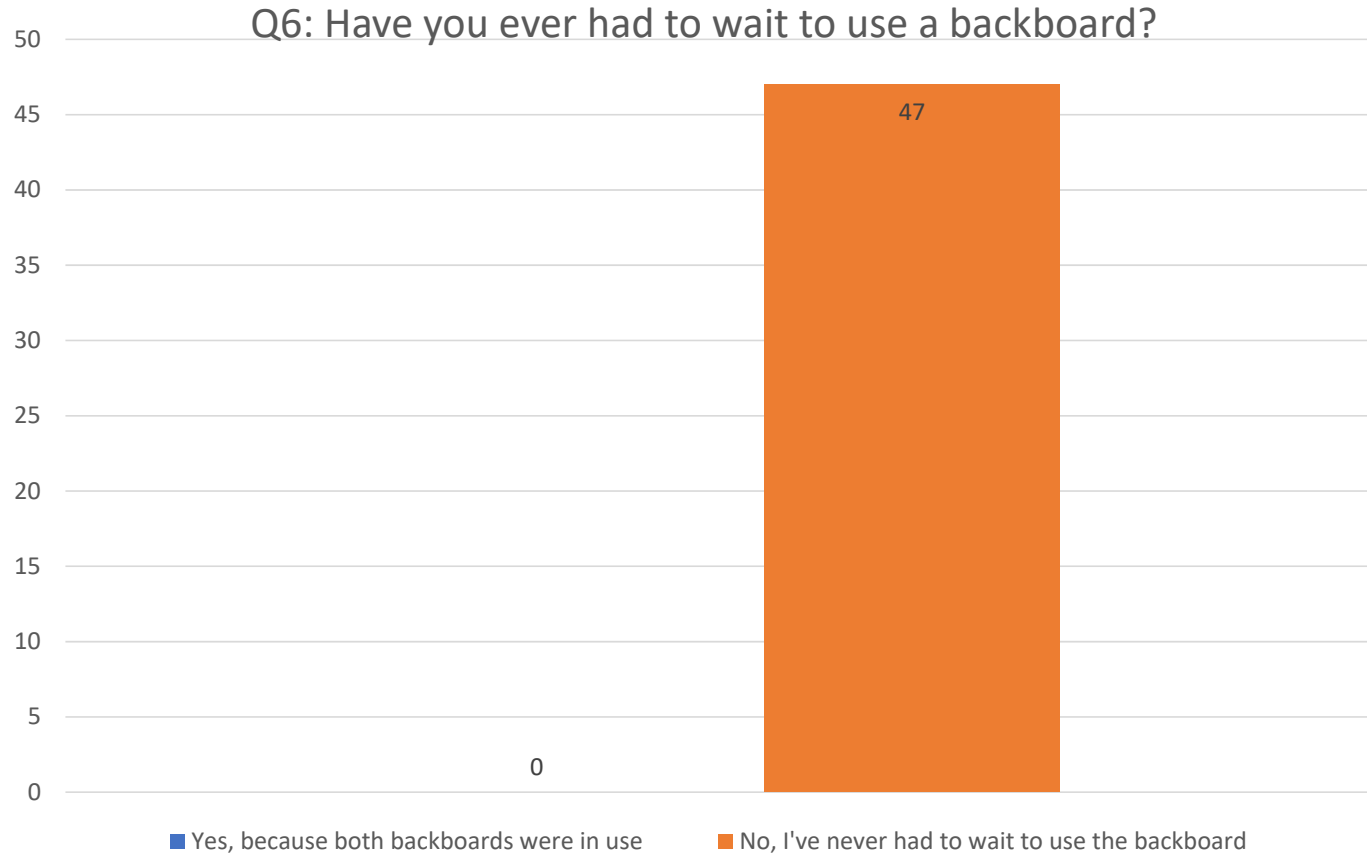
# 2019 Mt Mac Court Use Survey Results

Q5: Do you use the backboard?



- 48 responses

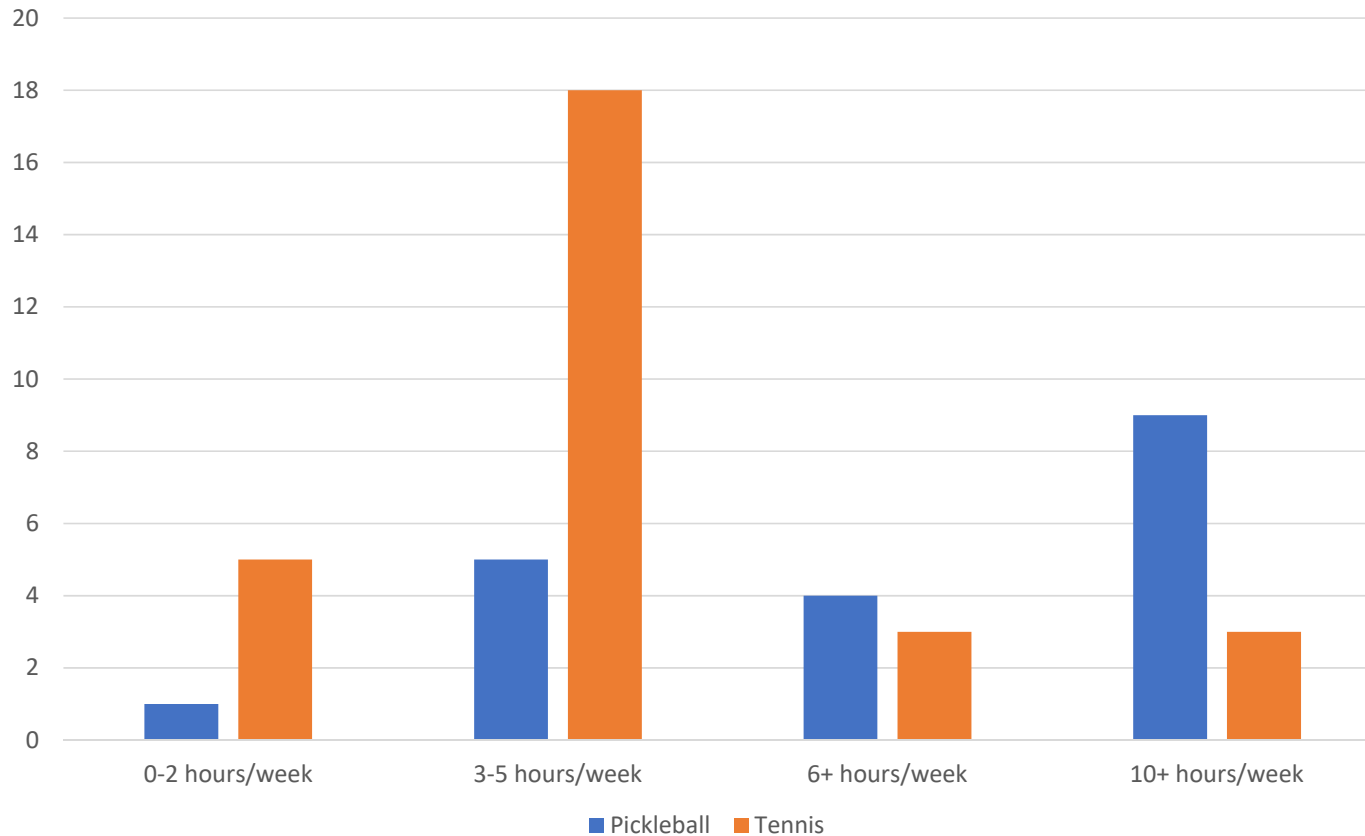
# 2019 Mt Mac Court Use Survey Results



- 48 responses

# 2019 Mt Mac Court Use Survey Results

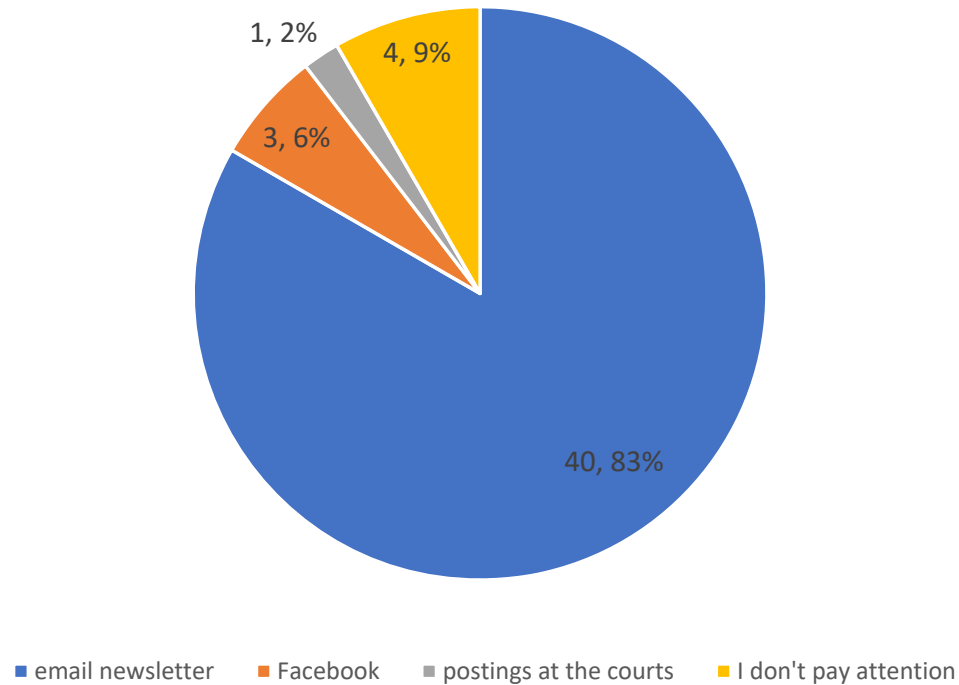
Q7: How many hours per week (on average) do you use the courts?



- 48 responses

# 2019 Mt Mac Court Use Survey Results

Q8: How do you usually keep up to date on happenings at the Mt Mac courts (including court use, upcoming events, pickleball developments, etc)?



• 48 responses

# 2019 Mt Mac Court Use Survey Results

Q9: As a season pass holder, how satisfied are you with court accessibility/scheduling and facility quality?

- Poor organized, I disagree with the pickleball system of sharing and using the courts.
  - Good quality and access. Pickleball is way too loud and disruptive to play tennis. Cannot use the pickleball court for tennis even if free as too many lines.
  - I find that the tennis courts are rarely in use in the mornings when I play. It would be great if court 4 was strictly for pickleball without tennis lines on the court.
  - Good enough to enjoy tennis. Sometimes it's too windy up there.
  - satisfactory
  - Very Satisfied
  - Love it
  - The YPA decision to institute a policy, without consultation, on how players were to select who they may play with during "designated pickleball priority times" was disappointing and encouraged players who did not support this policy to select other times too play. Afternoons were generally not a problem, given limited court use during these times.
- 48 responses

# 2019 Mt Mac Court Use Survey Results

Q9: As a season pass holder, how satisfied are you with court accessibility/scheduling and facility quality? (con't)

- Satisfied
- Satisfied
- Very satisfied
- Firstly I do not like the idea of Pickle Ball being played on Tennis Courts. Tennis is only played here during the short summer months which also get marred by rain. The Club should definitely push for an indoor facility in Whitehorse with the concerned Ministry.
- It was nice to see both groups working together to make the courts accessible to all users. thank you to those that made this happen.
- I've only recently joined, and so far, have run into issues with the courts being full. It would be very helpful to have a camera or some other remote way of checking to see if the courts are in use.
- Very satisfied
- Very satisfied
- All good

• 48 responses



# 2019 Mt Mac Court Use Survey Results

Q9: As a season pass holder, how satisfied are you with court accessibility/scheduling and facility quality? (con't)

- Accessibility, facility quality
- Since the other tennis court is never used during the weekday mornings, could we have more pickleball courts put in?
- Very, no issues
- Good
- It is great
- Courts are great. No issues
- Court accessibility: more difficult this year because of pickleball players but it is acceptable for now. Facility is good but there is only one court without additional lines for pickleball and mini tennis. We should never put extra lines on this court.
- Great courts, might need some TLC soon, easy to access
- Very
- I thought it was fine. We really enjoyed the outdoor pickleball thl summer.

- 48 responses

# 2019 Mt Mac Court Use Survey Results

Q9: As a season pass holder, how satisfied are you with court accessibility/scheduling and facility quality? (con't)

- Very good accessibility
- Satisfied
- Very
- Very to all
- Great
- Its all good
- Very Satisfied
- Good
- Very appreciative of the opportunity to play outside. Excellent facility. Even more courts could be used on some days.
- Okay
- Totally satisfied with accessibility., scheduling and facility quality
- satisfied

• 48 responses

# 2019 Mt Mac Court Use Survey Results

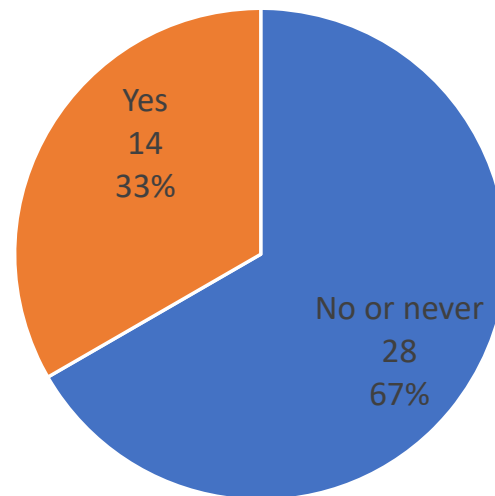
Q9: As a season pass holder, how satisfied are you with court accessibility/scheduling and facility quality? (con't)

- Satisfied with the hours Pickleball was given.Satisfied
- Court Access / Scheduling: Good Facility Quality: Some issues with toilets
- Need more pickleball courts
- Have noticed some tennis players entering courts 1 & 2 through the pickleball area rather than unlocking the gate to those courts. Shoe tags aren't visible either. Also has the issue of tennis/pickleball players passing through Whitehorse in their travels being able to play for the day as a guest
- Satisfied
- Great!
- satisfied. a roof would be nice
- It was good. Wish it was indoors as lots of nights it was rained out
- Fairly satisfied; however, the pickleball courts seem to be too close together and too close to the fence. We sometimes almost run into each other or people waiting on the sidelines waiting to play.

- 48 responses

# 2019 Mt Mac Court Use Survey Results

- Q10: Has the "other sport" (pickleball if you are a tennis player, and vice-versa) impacted your enjoyment of the courts. If so, please indicate reason (noise, number of people, scheduling, etc).



- 45 responses

# 2019 Mt Mac Court Use Survey Results

- Q10: Has the "other sport" (pickleball if you are a tennis player, and vice-versa) impacted your enjoyment of the courts. If so, please indicate reason (noise, number of people, scheduling, etc).
- pickleball court cannot be used for tennis too many lines. Cannot use court beside it as cannot focus at all and people and balls too close to court even for singles but impossible for doubles. Other side courts so loud still when pickleball being played, disruptive and way too many people in an area meant for max 4 players as it is a tennis court. What will be next roller hockey and 20 players two teams so 20 + players
  - No
  - Never
- 45 responses

# 2019 Mt Mac Court Use Survey Results

- Q10: Has the "other sport" (pickleball if you are a tennis player, and vice-versa) impacted your enjoyment of the courts. If so, please indicate reason (noise, number of people, scheduling, etc) (con't)

- No
- Pickleball noise is quite irritating while playing a match
- Further thought needs to be made about evening play when some of the courts are reserved for tennis. If all 4 courts are needed-no issue. If only one or two courts are needed, leaving fewer courts available for "open" tennis or pickleball, should one sport have priority over the other? Or should pickleball be considered second class when any tennis courts are reserved?
- As a tennis player, the pickleball lines on the tennis courts are a bit distracting, but not a big deal.
- No

- 45 responses

# 2019 Mt Mac Court Use Survey Results

- Q10: Has the "other sport" (pickleball if you are a tennis player, and vice-versa) impacted your enjoyment of the courts. If so, please indicate reason (noise, number of people, scheduling, etc) (con't)
  - No
  - Yes it does because there is a constant intrusion of balls in the tennis courts
  - tennis has not impacted me, though being a pickleball player some of the pettiness and ways that people are excluded has bothered me.
  - Not that I've seen, but I have only visited the courts a handful of times.
  - The noise of the backboard player can be very annoying. I play mid day around noon.
  - It's added to my enjoyment by bringing happy people to that court while I'm playing tennis nearby.
- 
- 45 responses

# 2019 Mt Mac Court Use Survey Results

- Q10: Has the "other sport" (pickleball if you are a tennis player, and vice-versa) impacted your enjoyment of the courts. If so, please indicate reason (noise, number of people, scheduling, etc) (con't)

- Not at all
- Noise, rude( pickleball players don't understand the tennis culture)
- No
- No
- Noise of the pickleball. I prefer not to play next to them
- no
- Very few tennis players now and as I play early morning on weekends, no problems

- 45 responses



# 2019 Mt Mac Court Use Survey Results

- Q10: Has the "other sport" (pickleball if you are a tennis player, and vice-versa) impacted your enjoyment of the courts. If so, please indicate reason (noise, number of people, scheduling, etc) (con't)
  - I encountered pickleball players dozens of times on the court, and found them far too noisy for my liking. They are having a great time laughing, socializing and everyone talking at the same time. It's difficult to criticize people having fun but it's too difficult to concentrate on my own play. It is not at all what I am accustomed to with tennis players.
  - Not at all! Tennis members were quite accommodating and courteous - never had any issues.
  - No conflict
  - No, not at all. The odd stray ball both ways, but everyone is polite.
  - No
  - Noise of Pickleball against the backboard while I was trying to play in the adjacent court. Very loud compared to a tennis ball and much more rapid
  - Its fine
- 45 responses

# 2019 Mt Mac Court Use Survey Results

- Q10: Has the "other sport" (pickleball if you are a tennis player, and vice-versa) impacted your enjoyment of the courts. If so, please indicate reason (noise, number of people, scheduling, etc) (con't)
  - No
  - N/A
  - Just find that often when we are playing Pickleball on 4, tennis players will come and play on 3 even though both 1 and 2 are empty. I don't understand why they would chose to do that especially if they are the tennis players who complain about Pickleball players.
  - None
  - Pickle ball is loud and annoying at times. I don't mind sharing as they help keep the courts in good shape by paying membership fees
  - Tennis has not interfered at all with the use of the Pickleball courts
  - No
  - No, in fact I find the 'other' players (pickleball) very jolly and welcoming.

- 45 responses

# 2019 Mt Mac Court Use Survey Results

- Q10: Has the "other sport" (pickleball if you are a tennis player, and vice-versa) impacted your enjoyment of the courts. If so, please indicate reason (noise, number of people, scheduling, etc) (con't)
  - No
  - I have not had any problem with Tennis players.
  - No, I like sharing
  - No problems at all.
  - on occasion a tennis player will use the backboard in the pickleball court area instead of the one over on the two tennis court area, even when empty, causing us to move the pickleball net in front of the backboard????
    - No
    - No
    - N/A
    - No
- 45 responses