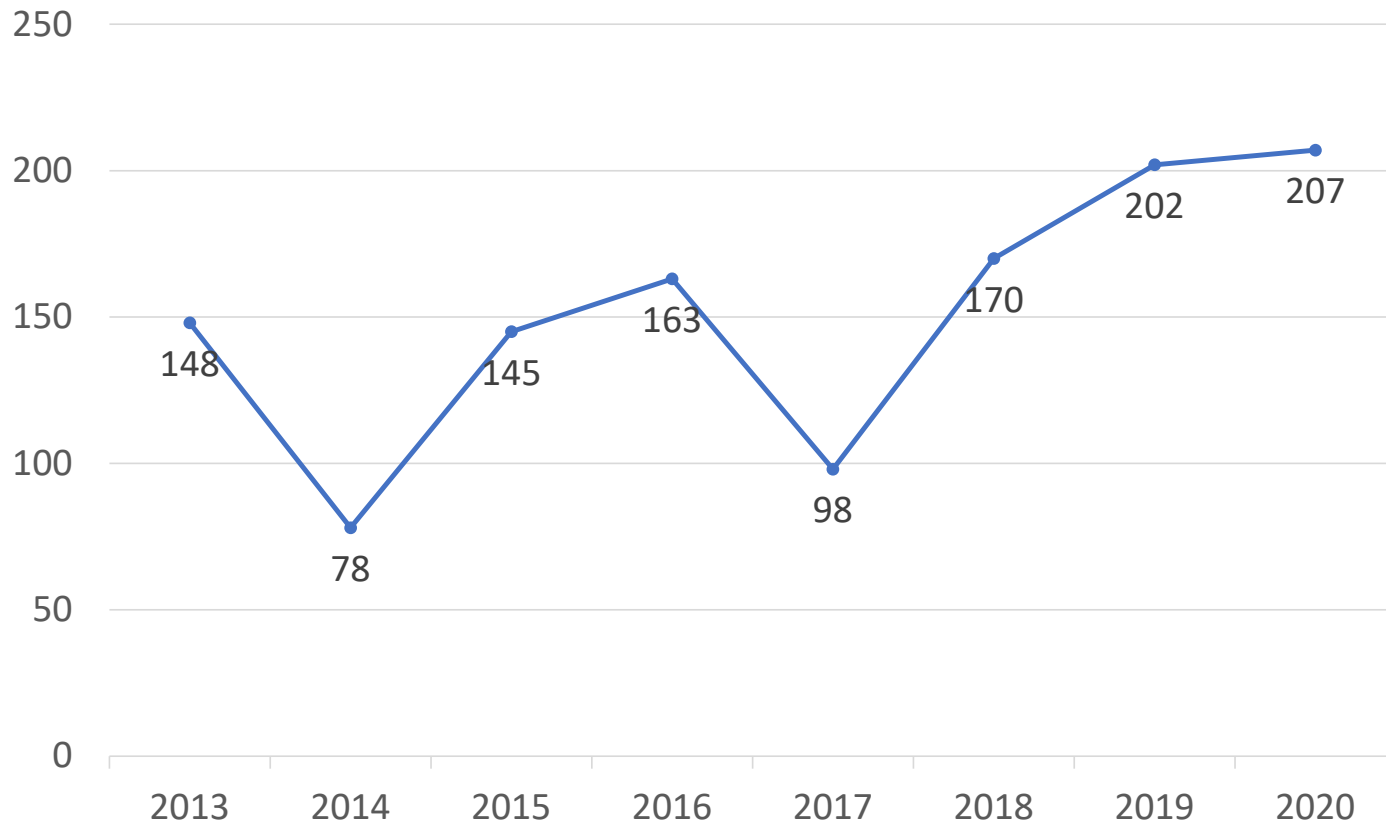
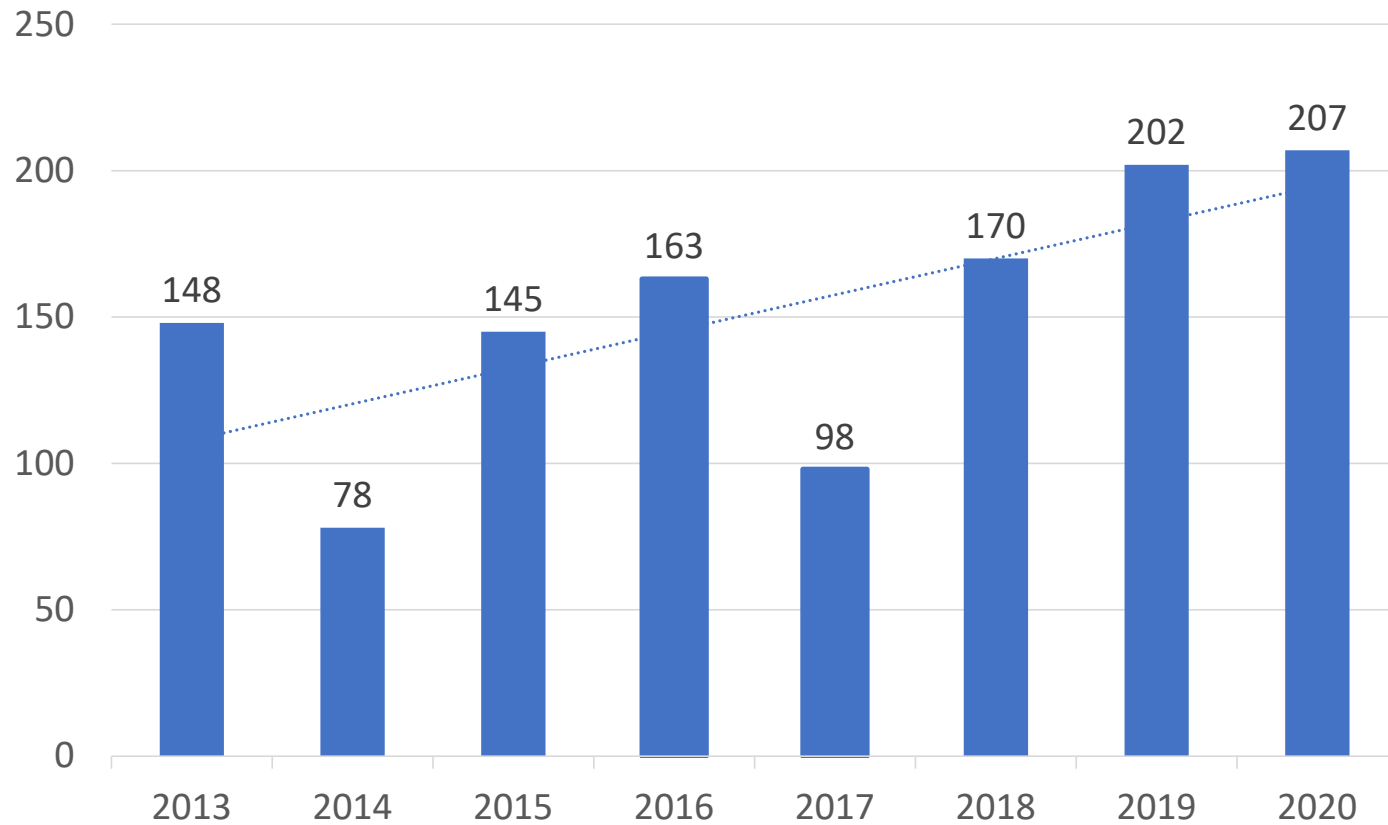


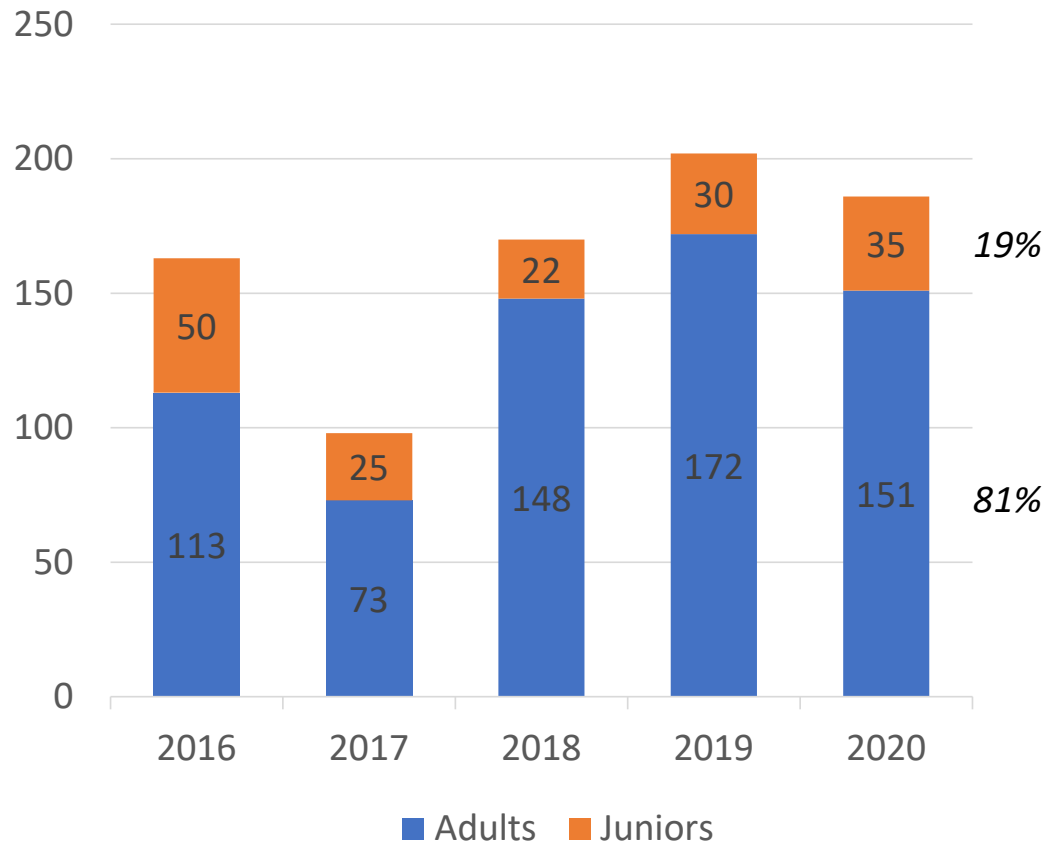
# 2020 Mt Mac Courts Season Passes



# 2020 Mt Mac Courts Season Passes



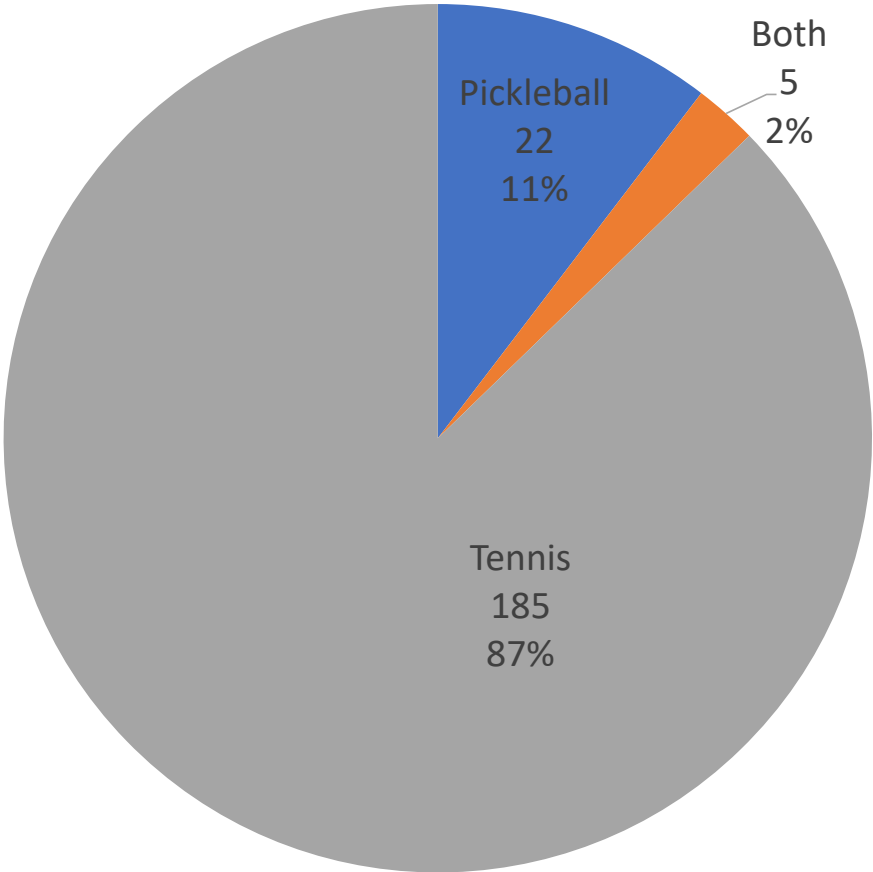
# 2020 Mt Mac Courts Season Passes: Adult/Junior



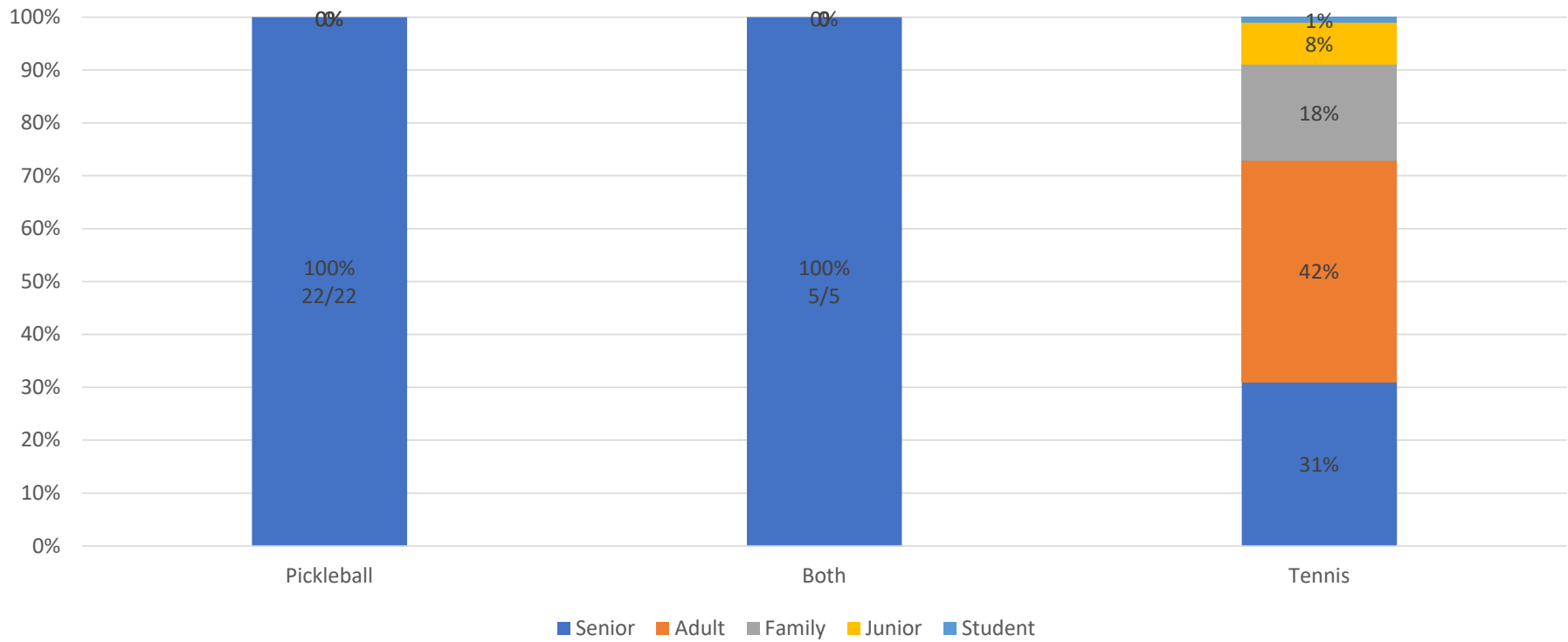
# 2020 Mt Mac Courts Season Passes by Sport

Compare to 2019

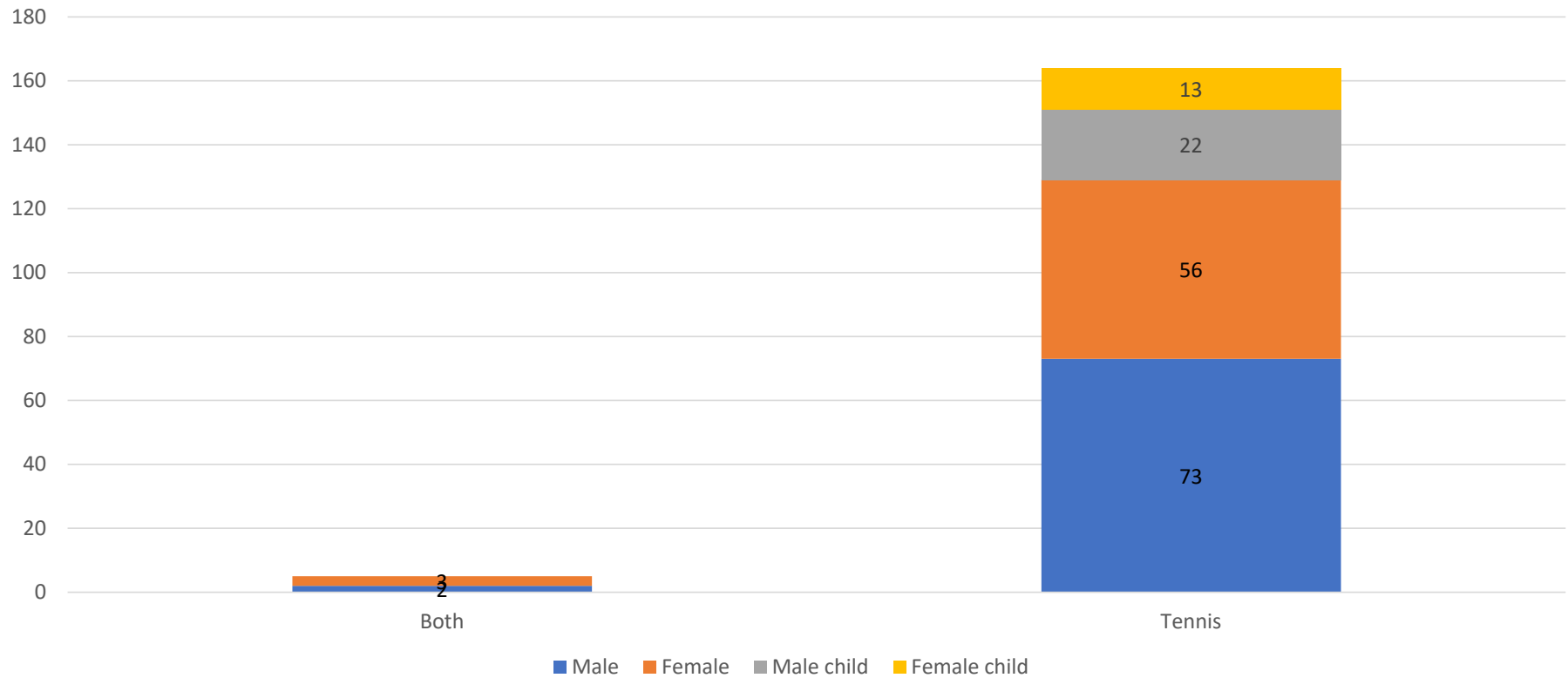
tennis 65%  
pickleball 30%  
both 5%



# 2020 Mt Mac Courts Season Passes by Type

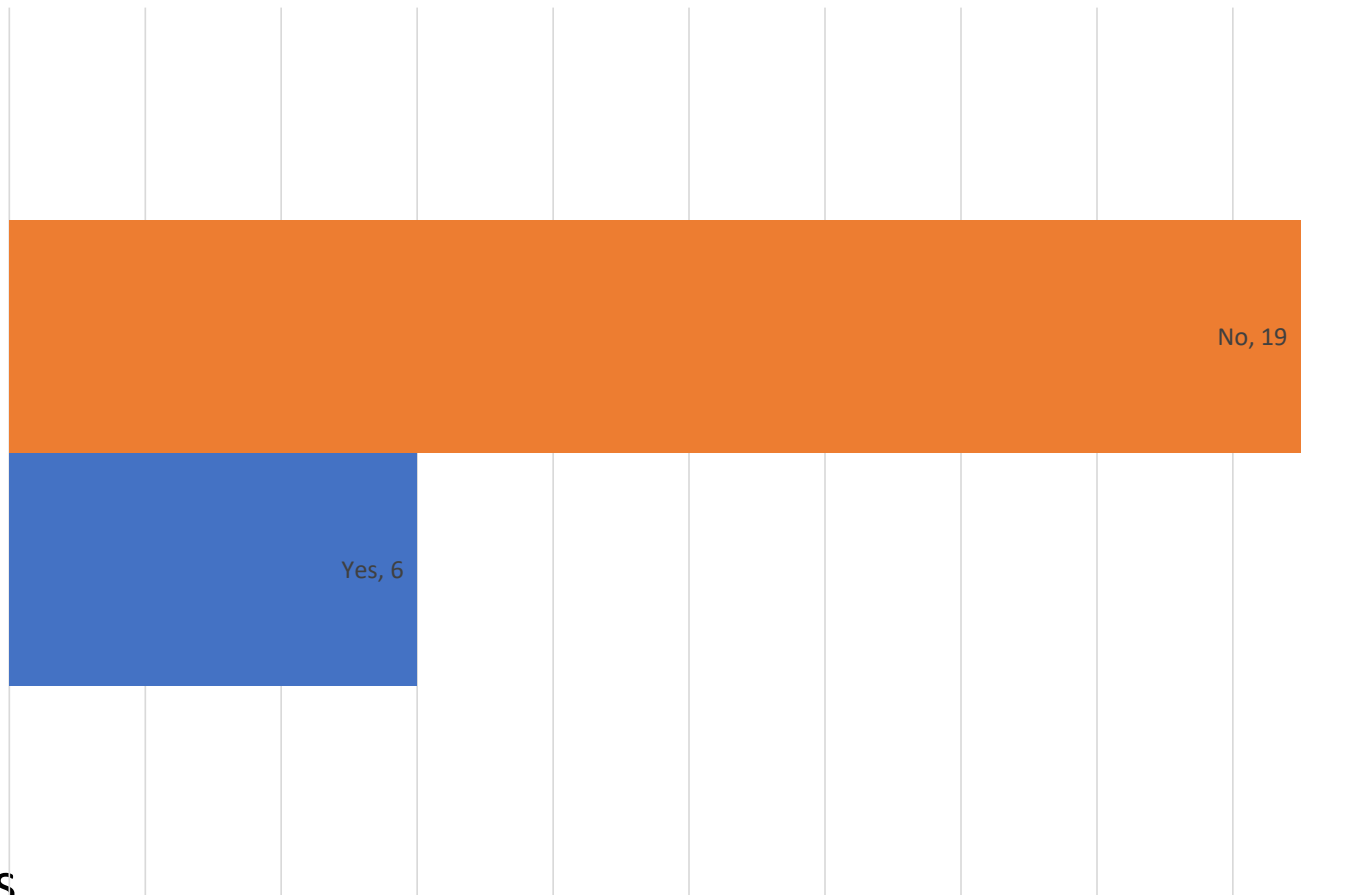


# 2020 Mt Mac Courts Tennis Season Passes Breakdown by Gender



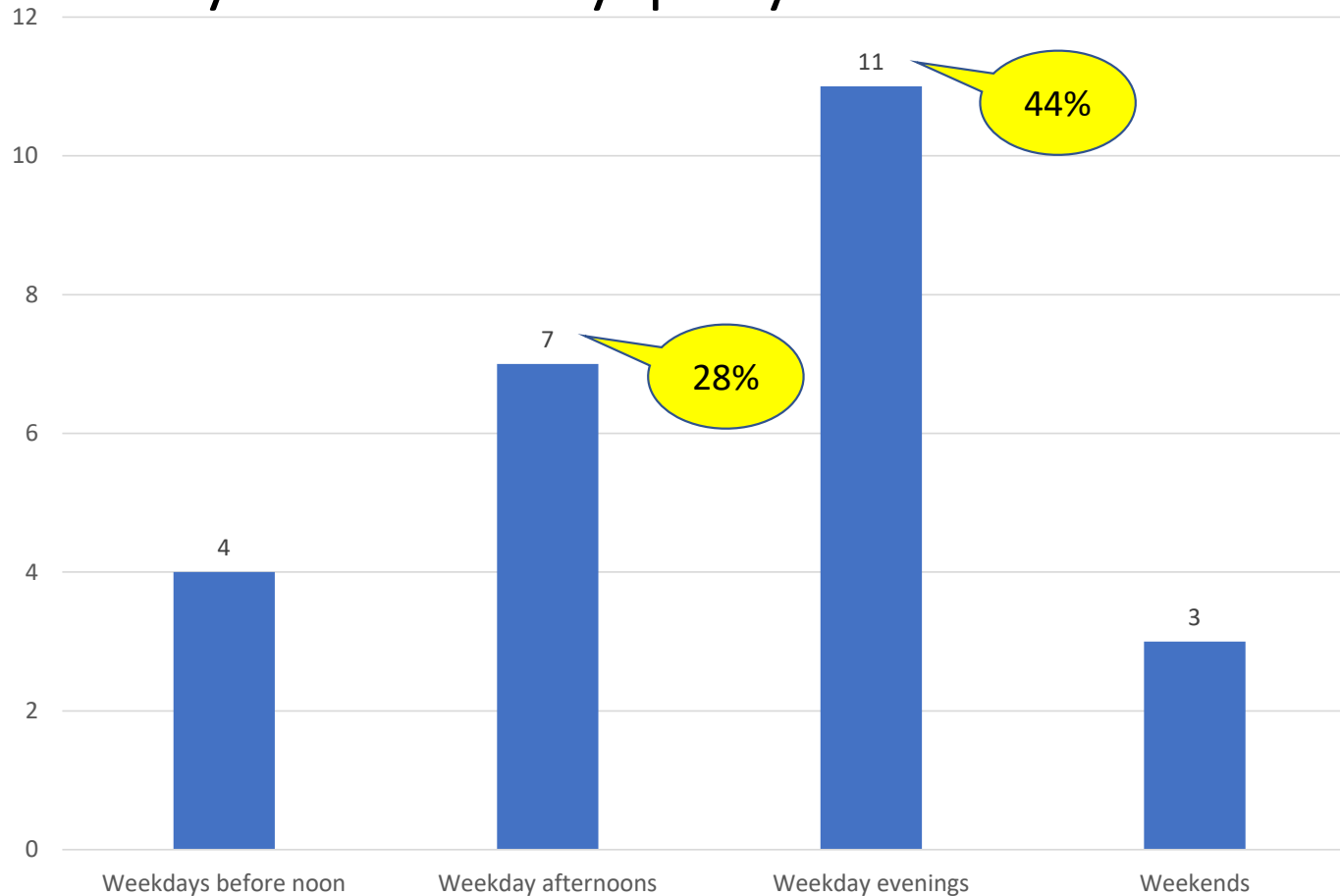
# 2020 Mt Mac Court Use Survey Results

Q1: Is this the first year you purchased a season pass?



# 2020 Mt Mac Court Use Survey Results

## Q2: When do you usually play?

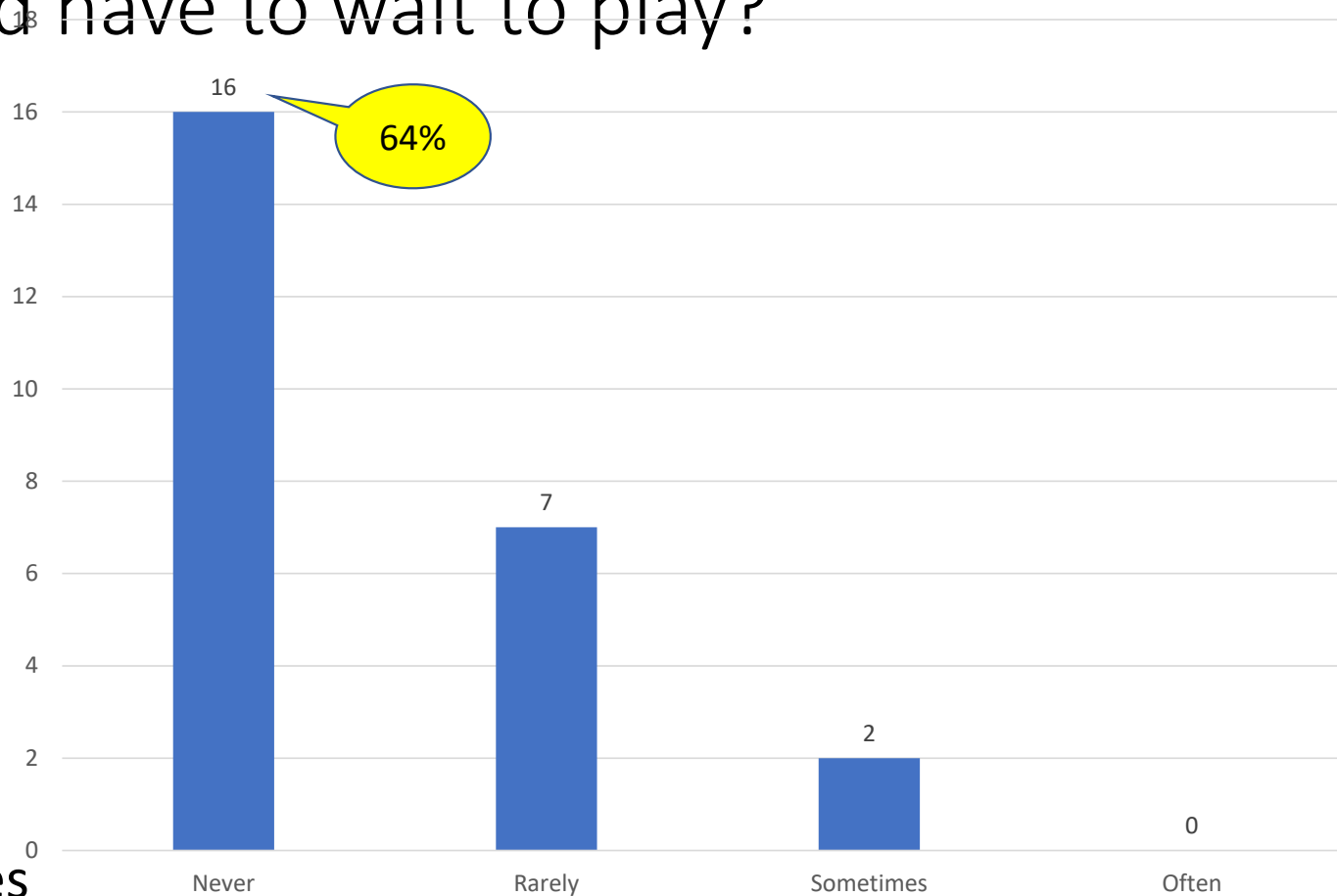


• 25 responses



# 2020 Mt Mac Court Use Survey Results

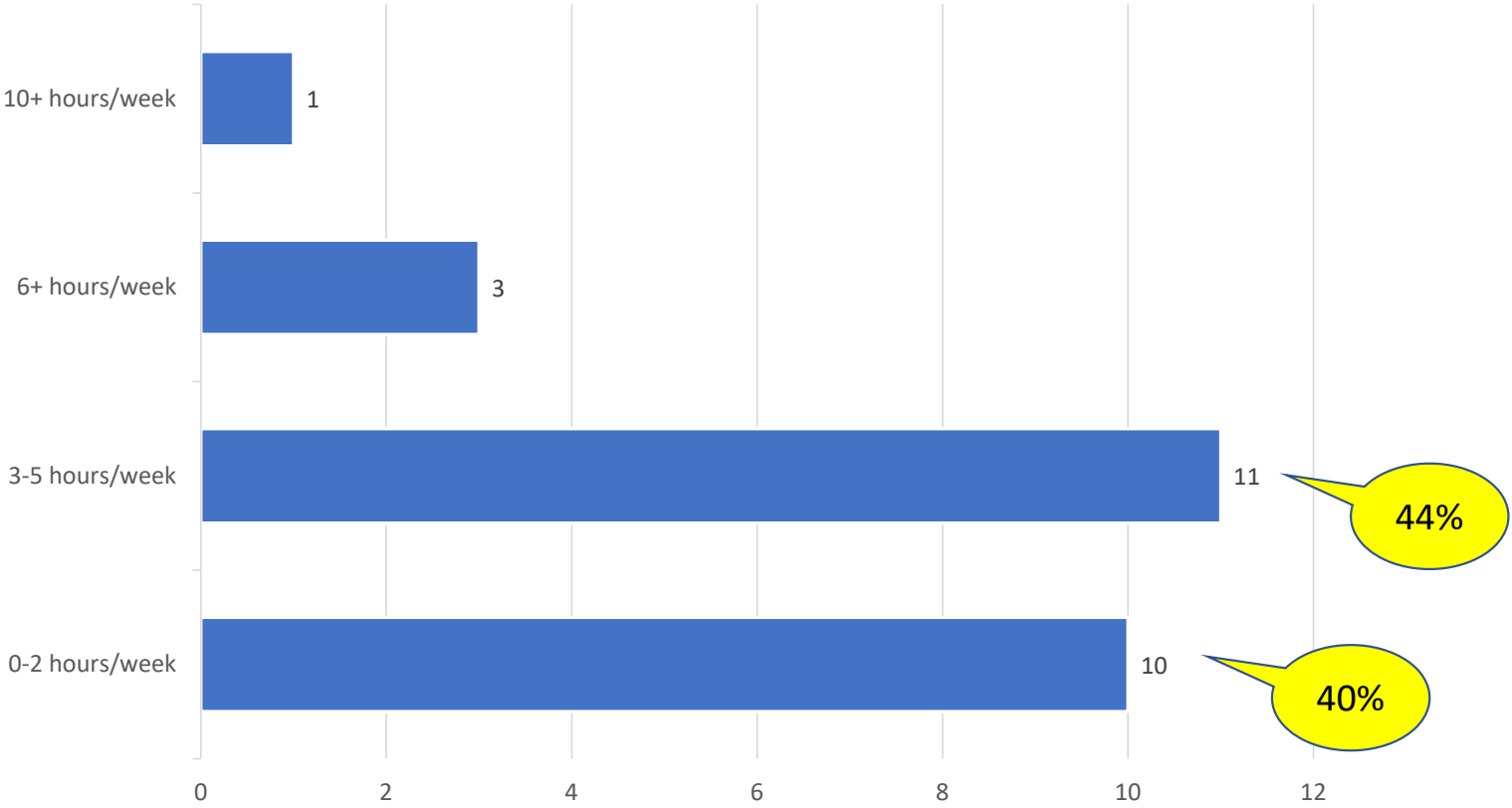
Q3: During the summer of 2020, did you ever come to the courts and have to wait to play?



• 25 responses

# 2020 Mt Mac Court Use Survey Results

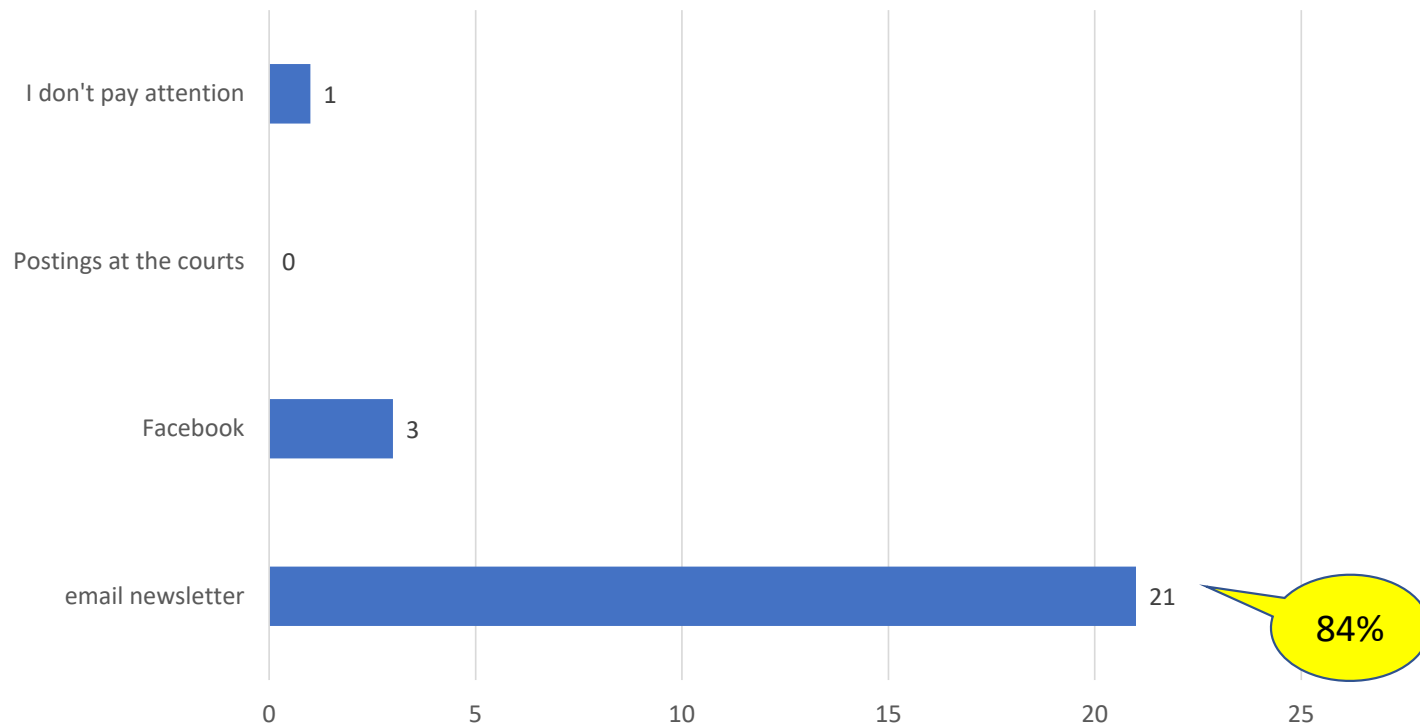
Q4: How many hours per week (on average) do you use the courts?



• 25 responses

## 2020 Mt Mac Court Use Survey Results

Q5: How do you usually keep up to date on happenings at the Mt Mac courts including court use and upcoming events?



- 25 responses

# 2020 Mt Mac Court Use Survey Results

## Q6: As a season pass holder, how satisfied are you with court accessibility/scheduling and facility quality?

Very satisfied
A
Very satisfied
excellent
Very satisfied
Worked very well. Very satisfied! Except for that People leave garbage at the courts
very satisfied

Everything is excellent except some locks that don't work 😊
I didn't use the scheduling because it seemed buggy, I just showed up to play and my hours didn't seem that busy. I would be interested in a more robust scheduling process in the future.
Highly!
Very satisfied. But the locks are very hard to open.
Great work!!

Would be great to have more courts in a less windy location!
Very satisfied
Extremely satisfied with accessibility and quality
I only played twice in the middle of the day, and it worked well for me.
Really satisfied.

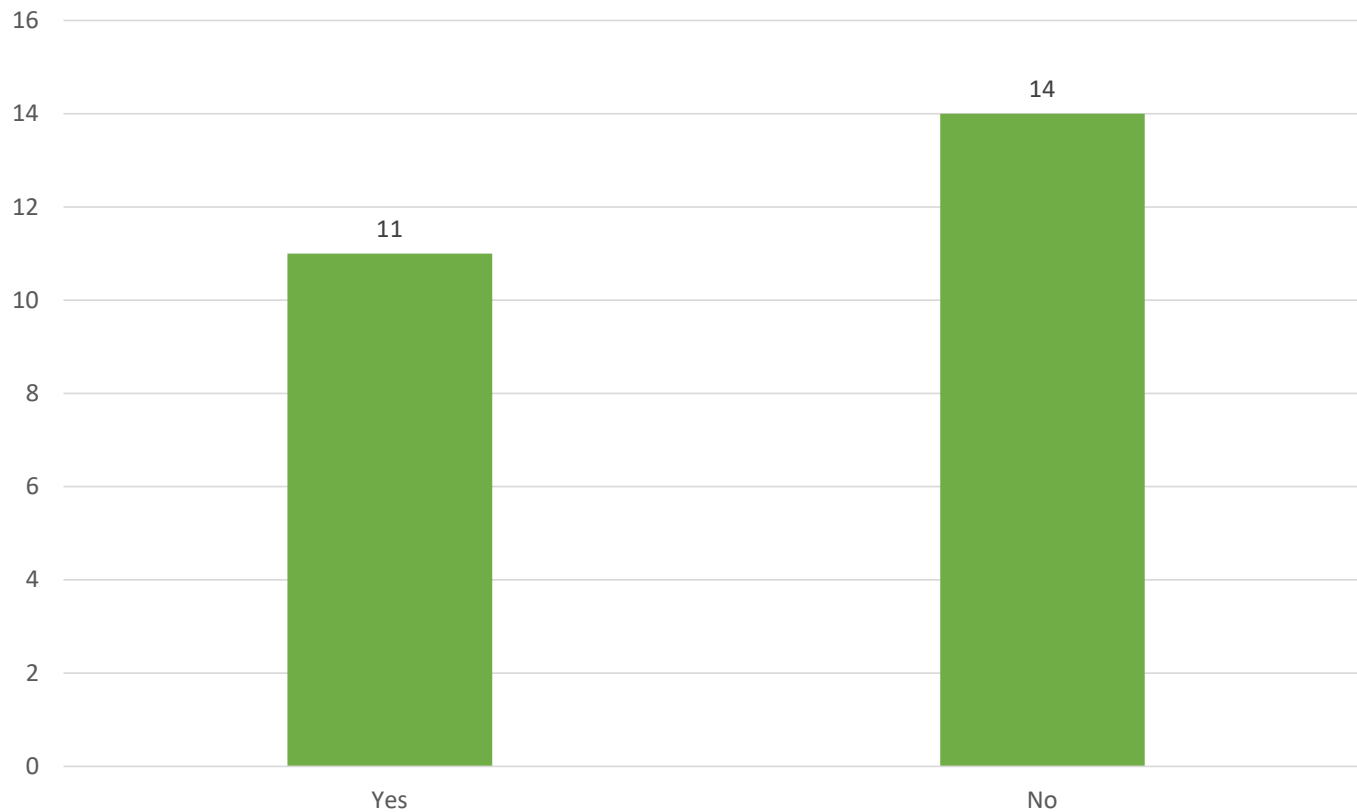
Very satisfied
Satisfied but never used the booking calender...not user freindly
Very satisfied. Frustrated with the bench situation but understanding to its necessity. Well done Tennis Yukon!
Very

Very satisfied. Very unsatisfied with the cost. I think you are losing a lot of possible tennis players who don't have 85 sitting around to pay. I think it should be 20 a season.
I'm satisfied.

- 23 responses

# 2020 Mt Mac Court Use Survey Results

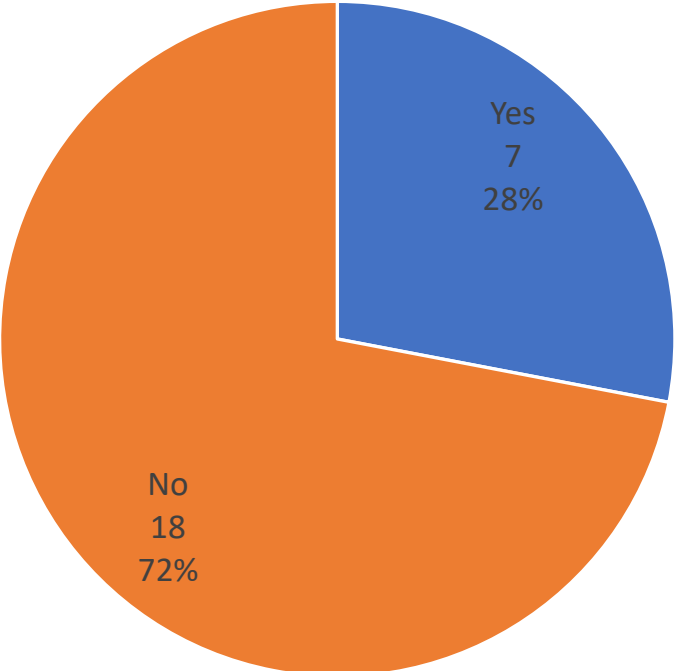
## Q7: Did you use the court calendar to book a court?



- 25 responses

# 2020 Mt Mac Court Use Survey Results

Q8: Do you ever find the gates unlocked and no one on the courts when you arrive at the courts?



- 25 responses